

The Clinical Dilemma:

How to prevent and address the inevitable while addressing important clinical and public health questions.

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Outline

Looking ahead to avoid regret...

- Where to start
 - Document development
 - Trial set up and planning
- Trial conduct
- Ongoing activities



Where to start – Document development

- Protocol generation
 - Minimize participant burden
 - Allow flexibility – visit schedules and visit types
 - Differentiate between stopping study medication and stopping participation in the study
 - Define expectations for participant follow up when study medication is discontinued
 - Define what information will be collected for participants off study medication
 - Include the use of locator agencies as a means of follow up
 - Remove language which encourages discontinuation

Where to start – Document development

- Informed Consent generation
 - Clear expectations for follow up, even after discontinuation of study medication or withdrawal of consent
 - Ensure provisions for contacting other parties for follow up
 - Define alternative contact methods for follow up
 - Include information on the use of locator agencies
 - Provide explanation of what will happen in the event the site closure

Where to start – Trial set up and planning

- CRF design
 - Build in alerts and flags for the study team to receive
 - Consider the addition of intent-to-attend questions
- Training on the importance of missing data
 - All team members

Where to start – Trial set up and planning

- **Site feasibility and selection**
 - Recent history of enrollment and retention
 - Experience with locator services and utilization of public record data
 - Patient satisfaction scores
- **Contracting**
 - Site
 - Ensure provision for retention follow up, “Pay-for-performance”
 - Locator agency
 - Retention Committee

Where to start – Trial set up and planning

- Site start up
 - Expectations – if a participant is randomized, they are expected to complete
 - Stress the importance of the informed consent process
 - Training
 - Shift in focus from recruitment to recruitment and retention
 - Retention planning from the start

Trial Conduct – What creates missing data?

- Incomplete follow up
 - Adverse event profile
 - Efficacy – positive or negative
 - Rescue medication
 - Participant time constraints
 - Site issues

Trial Conduct – What creates missing data?

- Participants full withdrawal of consent
- Participants becoming lost to follow up

Trial Conduct – How to impact missing data

- Establishment of a good relationship between participant and site
- Make participation convenient
 - Completion of questionnaires via phone, snail mail or email
 - Be sensitive to wait times
 - Schedule visits times which are convenient – early morning, evenings and weekends
- Ensure multiple contacts for participants
 - Family, friends, other health care providers

Trial Conduct – How to impact missing data

- Maintain contact
 - Send reminders – text, email, mail and messages
 - Encourage good treatment compliance
- Minimize disruptions due to staff turnover
 - Need agreements for a minimum notice before staff leaving
 - Train new personnel prior to old personnel leaving
- Effective trial management
 - Support for sites is critical
 - Create dedicated retention team

Trial Conduct – How to impact missing data

- Incomplete follow up
 - Care and support for adverse events and efficacy impact
 - Participant appreciation
 - Ensure completion of trial related activities prior to participants leaving the office
 - Utilize check lists
 - Ensure site obligations

Trial Conduct – How to impact missing data

- **Withdrawal of consent**
 - Full withdrawal of consent is rare in well conducted trials
 - Site training necessary to ensure an understanding of levels of withdrawal of participation
 - Ensure provisions for withdrawing from study interventions while remaining in the study
 - Utilize a withdrawal of consent checklist

Trial Conduct – How to impact missing data

- Lost to follow up
 - Ensure multiple contacts
 - Check at each visit contacts are current
 - Utilize all other contact mechanisms – alternative contacts, family, employers, hospital or electronic records
 - Utilize publicly available resources
 - Utilize locator agencies

Ongoing activities

Training.....

Tracking...

Intervening

Ongoing activities

- Training on the importance of missing data
 - Everyone on the team needs trained
 - Site personnel
 - Site monitors and other site support
 - Central monitors
 - Data management
 - Medical monitors
 - Frequent, interesting and up to date

Ongoing activities

- Tracking
 - Real time tracking of participants with special attention to any who may be lost to follow up or withdraw consent
 - Utilize alerts
 - Utilize missing visit reports
 - Create algorithm which utilizes site metrics to determine site risk
 - Know where the ‘hot spots’ are
 - Utilize dedicated retention team

Ongoing activities

- Intervening
 - If you track it, be willing to intervene
 - Set algorithm up front so you know what actions will be taken and follow through
 - Interventions will often require additional training

Ongoing activities

Training...

Tracking...

Intervening

Avoiding regret...